



Dr David Swartz & Associates

Gastroenterologists

WHAT TO EXPECT FROM YOUR TIME IN HOSPITAL TODAY

Dear Patient,

We know that the time spent waiting for a procedure can be anxiety provoking, boring and frustrating. This is made especially challenging if you are feeling hungry, and have been through a draining bowel preparation regimen over the preceding days.

We make every attempt to perform procedures on my patients in an efficient manner, with the aim of avoiding excessive waiting time, both before and after.

Unfortunately, the nature of the procedures we perform means that individual durations are unpredictable. Some patient's procedures are done in the standard amount of time, and others can take longer due to technical complexities, among other reasons.

WAITING TIME PRIOR TO PROCEDURE

With every procedure we perform, our primary focus is to ensure the quality of the examination is optimal, and that the procedure is performed with the highest level of safety. Unanticipated procedure durations may mean that you are waiting for your procedure slot for longer than you expected. If your procedure is delayed, please accept our apologies in advance, but know that we will also take the necessary amount of care and time in performing your procedure as well.

WAITING TIME AFTER PROCEDURE

We make it a rule to speak to every patient after their procedure, once they are fully awake and have completed the recovery process. This may mean that you have a period of waiting after your procedure is complete before we are available to speak with you. The hospital staff will ensure that you have had food and drink during this period. Please be patient, and know that we will be around to discuss your procedure results and answer any of your questions as soon as we are able.

Thank you for your patience,

Dr David Swartz

Dr Jeremy Humphris

Dr Dean Al-Hajjiri